

# LifeCare Crews Respond To Attack On Pentagon, Corporate Headquarters Serves As Staging Area

The images of September 11, 2001 are still seared in everyone's mind. The planes hitting the world trade center towers, the plane hitting the Pentagon, the plane crashing into a field in Pennsylvania.

For several LifeCare crews the devastation was up close and personal, they were on scene minutes after it happened and were there until late Tuesday night.

J.R. Clate and Jeff Shackelford saw the plane hit the Pentagon and were among the first on the scene. Bill Sutphin and

Steve Lynd were another LifeCare crew that transported a patient from the Pentagon. A total of six LifeCare crews were at the Pentagon. Other LifeCare



### Recalling devastation

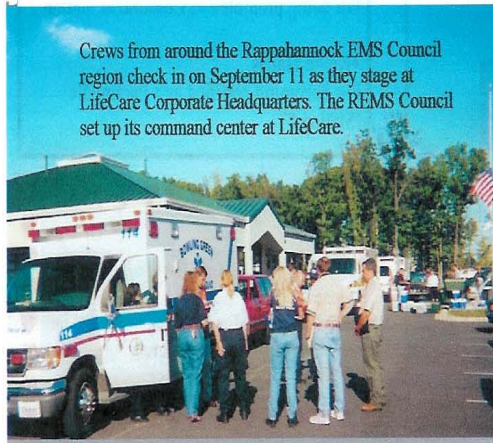
News coverage of the attack featured interviews of LifeCare crews including J.R. Clate.

crews on scene and the following day included Kelly Erlich, Shelia Mockabee, Owen Zucker, Edward Stievater, Dawn Novisky, Brandon Smarr, Benjamin Doucet, Scott Yeizer,

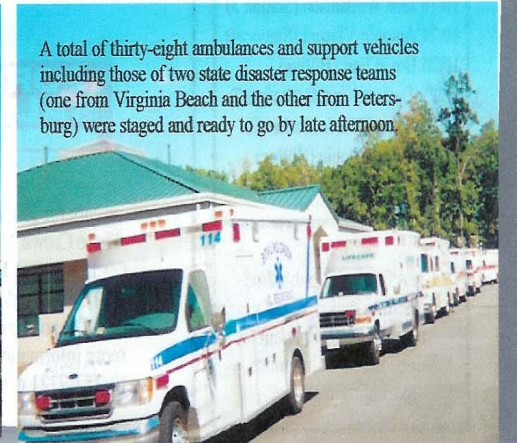
Christopher Silvers, Sean Phillips, Kevin Dillard,  
*(Continued on back page)*



Smoke billows from the Pentagon after the terrorist attack. LifeCare crews were among the first on the scene and stayed until late Tuesday night. Two LifeCare units are shown in staging at bottom of this photo.



Crews from around the Rappahannock EMS Council region check in on September 11 as they stage at LifeCare Corporate Headquarters. The REMS Council set up its command center at LifeCare.



A total of thirty-eight ambulances and support vehicles including those of two state disaster response teams (one from Virginia Beach and the other from Petersburg) were staged and ready to go by late afternoon.

**LifeCare Responds to Pentagon:** On September 11, 2001, as a LifeCare ambulance was traveling Route I-395 back into Virginia, a plane flew nearly over top the ambulance and crashed into the Pentagon. The LifeCare ambulance crew immediately exited and was one of the first EMS agencies to arrive at the devastating scene at the Pentagon. Still having limited radio capabilities, the team was able to radio back to the LifeCare dispatch center and request additional ambulances to assist them and other municipal EMS agencies at the site. Five additional LifeCare ambulances were immediately dispatched to the Pentagon while others remained "on-call" in a state of readiness. During the ensuing 48 hours, the LifeCare corporate office in Stafford, VA became a regional "staging area" for over 50 EMS agencies across the state who came to offer assistance and emergency care when needed. Unfortunately, the "Search and Rescue" efforts quickly became "Search and Recovery". For the next week, LifeCare continued to offer its support by donating ambulances, staff, equipment, and other resources to this massive emergency incident. No other event in LifeCare's history has had such a profound impact on those company employees who were personally involved with these efforts.